Completing the SF86: A Guide for Employees
**IMPORTANT**: Before continuing to the e-QIP site, please make note of the following **TWO** tips to successfully complete the application process:

1. **Golden Questions**

   You must generate a user account by creating a Username and Password on your initial e-QIP login:

   - You are required to answer a series of "Golden Questions" before creating an account:
     1. You must enter your legal last name in lower case letters for: *What is your last name?*
     2. You will answer *unknown* in lower case letters for: *In what City were you born?*
        - *If you have previously completed the e-QIP and entering "unknown" does not work, you may need to enter your actual city of birth*
     3. You must enter your four-digit year of birth for: *What year were you born?*
     4. Locate the Registration Code field and enter the PIN that was provided to you (*please note the PIN is case sensitive*)
     5. Select “Submit”

   All subsequent logins will only require your Username and Password

2. **Section 13 of the Questionnaire (Employment):  ****The Number 1 reason for Rejection****

   - Lockheed Martin must be listed as your current employer, using the following address and phone number:

     **Employer’s Address**
     Lockheed Martin
     100 Global Innovation Circle, MP 801
     Orlando, FL 32825
     (407) 306-7311

     **Physical Address**
     If you physically work at a different location other than the Orlando, FL address above, you must answer “Yes” to the Physical Address of your Employer question and enter your physical work address and phone number in that section. (If you are a new hire and do not have your physical address or phone number, please contact your Recruiter or HR Representative. Also, if you will be relocating to the Orlando, FL address, please add a comment stating so.)
## Interactive Outline

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Introduction

The following guide is a tool intended to assist you in completing the Standard Form 86 (SF86), as part of the Security Clearance Application process. The instructions and processes in this guide are specific to Lockheed Martin and may not apply to other government agencies or defense contractors.

This is an outline that will help clarify the clearance process. Each section has hyperlinks that will take you to detailed instructions within the document.

The Clearance Application Process may take several hours especially if the applicant has extensive information to submit, i.e. world travelers. Please designate a significant amount of time if this is applicable.

If you previously completed a clearance application for Lockheed Martin and authorized permission to store the document, please follow the instructions below:

- While logged into LM Intranet, go to LMPeople>Security and Safety>General Security Information>Employee Security Information>Request a Copy of Your Clearance Paperwork
- Visit our FAQ

In accordance with government regulations, LMSecurity is required to review your Security Clearance Questionnaire to ensure accuracy and completeness. This information will not be used for any other purpose within Lockheed Martin. Information provided by an employee is protected by Section 552a of Title 5 United States Code, “Privacy Act of 1974”

The e-QIP system you will utilize to complete your SF86 is a government system and is not maintained by the LMSecurity Operations Center.

If you have any questions about the clearance process not answered below or on Security Clearance Connection, please contact LMSecurity at 407-306-7311 or toll-free at 866-330-7311, Monday through Friday, 7:30 a.m. to 6:30 p.m., Eastern Time.
Steps for Completing your Standard Form 86 (SF86)

Step 1. Fingerprinting

- Refer to your clearance notification email (LMSOC-0002) for information on whether you require fingerprinting
- If it is your first time applying for a security clearance, you will need to get fingerprinted
- Search for fingerprint locations on our Security Clearance Connection Website if you require fingerprinting
- If there are no LM Facilities near you, you may go to your Local Police Department and get your fingerprints done on either the SF-87 or FD-258 cards (*Please note: There may be a fee charged by the police department for this service*)
- If you need fingerprint cards, you may contact LMSecurity at 407-306-7311 or email clearances.lmsecurity@lmco.com to request a pair of cards be mailed to you

Step 2. Prepare Your e-QIP Information

- Review the SF86 Required Information by Sections below to:
  - Gather all necessary paperwork
  - Make it easy
  - Cut down on the time it takes to fill out your SF86

Validate Browser Requirements

- Validate Browser Settings
  *Note: At this time, e-QIP works with all major web browsers with the current exception of Google Chrome and Opera*
  - Microsoft Internet Explorer
  - Mozilla Firefox
  - Apple Safari
  - JAWS (Screen Reading Software)
Step 3. Accessing Your e-QIP and Initial Login Instructions

Access e-QIP Home Page

- Go to “Accessing the e-QIP homepage”
  - Or click on https://nbib.opm.gov/e-qip-background-investigations/ to go directly to the government e-QIP site
- Accept browser and security settings
- Enter SSN

Create an Account

- Begin creating an e-QIP account by registering for a Username and Password
- Enter initial answers to Golden Questions
- Login using Username and Password
- Review Statement of Understanding

Step 4. Filling Out your SF86 Application and Submission

Questions Navigation

- Before you begin entering your data, review Common Mistakes that may result in application rejection
- Check our FAQs
- Enter Your Data
- Address Errors and Warnings you may encounter
- Display Your Data anytime during the application process

Steps for Submission

- Validate your data
- Certify your data
- Release your form
  - Review instructions for archival copy & Signature Pages.
  - Note: LMSecurity is committed to protecting Lockheed Martin employees’ personal information. For additional options on transmitting personal information, visit Security Clearance Connection
- Release Request/Transmit to Agency
After your clearance process is complete, you will receive an email from LMSecurity requesting your permission to store an encrypted copy of your SF86 for your convenience. Visit our FAQ for more information.

- Your signature pages are available in an online click-to-sign format.

  If you wish to opt out of the click-to-sign format:
  - EMAIL completed forms (.PDF ONLY) to the LMSecurity Operations Center at faxserver.lmsecurity@lmco.com, or
  - FAX completed forms to LMSecurity Operations Center to 720-479-2750

- Select “Release Request/Transmit to Agency” in order to submit your Investigation Request.
| Sections 1-8 | ☐ Full Name  
☐ Date of Birth  
☐ Place of Birth  
☐ Social Security Number  
☐ Other Names Used  
☐ Height/Weight  
☐ Home & Work Email Address  
☐ Home/Work/Mobile Phone  
☐ U.S. Passport Number |
| Section 9 | ☐ Citizenship  
☐ Documentation if not U.S. Citizen by birth |
| Section 10 | ☐ Multiple Citizenships, if applicable  
☐ Foreign Passport information |
| Section 11 | ☐ Residence History  
☐ 10 years  
☐ Physical street address (P.O. Boxes are not acceptable)  
☐ Persons who knew you at any address in the past 3 years complete with their physical address and phone number |
| Section 12 | ☐ Education History  
☐ 10 years  
☐ Name and physical address of school(s) attended  
☐ Persons who knew you were attending any school in the past 3 years including their physical address and phone number |
| Section 13 | ☐ Employment History  
☐ 10 years depending on the question  
☐ Complete address and phone number for employer/military base  
☐ If self-employed or unemployed, complete name, address, and phone number for a verifier  
☐ As the sponsoring agency, Lockheed Martin must be listed as your current employer.  
Use the following address and phone number under the “Provide the address of employer” and “Employer phone number” fields:  
☐ Employer’s Address – Lockheed Martin  
100 Global Innovation Circle, MP 801  
Orlando, FL 32825  
407-306-7311  
☐ Physical Address  
In the “Physical Work Address” field enter your actual work location. If you are a new hire and unsure of your work location, please contact your recruiter or HR Representative. |
| Section 14 | ☐ Selective Service Record (if male born after December 31, 1959).  
To verify selective service registration, contact the Selective Service System at http://www.sss.gov/, or at 1-847-688-6888 |
| Section 15 | ☐ Military History  
☐ Ever  
☐ Service number, dates of service, branch, etc.  
☐ Court Martial information for the last 7 years (if applicable) |
| Section 16 | ☐ Three people who know you well  
| | ☐ 7 years  
| | ☐ Complete name, physical address, and phone number |
| Section 17 | ☐ Marital Status  
| | ☐ Current Spouse  
| | ☐ Full name, DOB, POB, SSN, citizenship info (if foreign born), previous names used (even maiden name), date and location of marriage records (separation records, if applicable), country of citizenship  
| | ☐ Former Spouse  
| | ☐ Full name, DOB, POB, date and place married, location of divorce records (if applicable), country of citizenship  
| | ☐ Cohabitant  
| | ☐ Full name, DOB, POB, SSN, citizenship info (if foreign born), previous names used (maiden name), country of citizenship |
| Section 18 | ☐ Relatives (Living or Deceased)  
| | ☐ Full name, DOB, POB, other names used, citizenship info (if foreign born), country of citizenship, complete and physical address, current employer (if known) |
| Section 19 | ☐ Foreign Contacts  
| | ☐ 7 years  
| | ☐ Name of Foreign Contact  
| | ☐ Dates Known  
| | ☐ Citizenship  
| | ☐ Number of Contacts Per Year |
| Section 20 | ☐ Foreign Activities  
| | ☐ Either 7 years or Ever depending on the question  
| | ☐ Foreign Financial Interests  
| | ☐ Foreign Business/Professional Activities/Foreign Government Contacts  
| | ☐ Foreign Countries You Have Visited |
| Section 21 | ☐ Mental and Emotional Health  
| | ☐ Either 7 years or Ever depending on the question  
| | ☐ Counseling |
| Section 22 | ☐ Police Record  
| | ☐ Either 7 years or Ever depending on the question  
| | ☐ Dates, complete address for location of offense, name and address of court, type of offense, result/actions |
| Section 23 | ☐ Illegal Use of Drugs or Drug Activity  
| | ☐ Either 7 years or Ever depending on the question |
| Section 24 | ☐ Use of Alcohol  
| | ☐ Either 7 years or Ever depending on the question |
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| Section 26 | ☐ Financial Record  
| | ☐ Either 7 years or Ever depending on the question  
| | ☐ Amounts, dates, account numbers (if applicable), names and addresses of court/agencies/people involved |
| Section 27 | ☐ Use of Information Technology Systems  
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Adobe Set-Up Instructions

Adobe Set-Up Instructions
Prior to entering your data, you must have Adobe Reader 7.0 (or higher). If you do not have Adobe Reader 7.0 or higher, follow one of the two steps listed below:

- Current Lockheed Martin employees can contact the Lockheed Martin Service Desk (LMSD), for LM issued computers at (800) 435-7063
- Lockheed Martin new-hires may download a free version directly from the Adobe website at http://www.adobe.com/

Browser Requirements

e-QIP is compatible with most browsers including Microsoft Internet Explorer, Mozilla Firefox, and Apple Safari. **Note:** At this time, e-QIP works with all major web browsers with the current exception of Google Chrome and Opera.

The following settings should serve as a guide for configuring your browser:

**Microsoft Internet Explorer (IE):** (Requires Version 6.0 or higher)

- Select **Tools** (top of Internet Explorer Tool Bar)
- Select **Internet Options** (Figure 1.1)
- Select the **Advanced Tab** (Figure 1.2)
- Scroll down to the **Security** section
- Check the box to enable:
  - "Do not save encrypted pages to disk"
- Check the box to enable
  - "Empty temporary Internet Files Folder when browser is closed"
- Check the box to enable **TLS 1.0** (Figure 1.2)
• Select **General Tab** (top left)
• Within the Browsing history section click **Delete** (Figure 1.3)

![Figure 1.3](image)

• Click **Delete Files** box and **Delete Cookies** box (Figure 1.4)
  (If you have version 8.0, check the Temporary Internet files and Cookies checkboxes, then click Delete. No pop-up will appear confirming action)
• Click **Yes** when pop-up appears asking for confirmation (If using version older than 8.0) (Figure 1.5)
• Click the **OK** to save

![Figure 1.4](image)

![Figure 1.5](image)
Mozilla Firefox: (Requires Version 0.9.4 or higher)

- Select Tools (Note: If you have version 10.0.3, click on the Firefox dropdown menu located on the top left of the screen) (Figure 1.6)
- Select Options

![Figure 1.6](image1.jpg)

- Select Advanced (Figure 1.7)
- Select the Encryption tab
- Under Protocols, check the boxes to enable SSL 3.0 and TLS 1.0

![Figure 1.7](image2.jpg)

- Select Privacy (Figure 1.8)
- Select/enable Accept Cookies From Sites
- Uncheck "Remember search and form history"
- Uncheck "Remember download history"
- Select/enable "Clear history when Firefox closes"
- Select Setting
- In the "Settings for Clearing History Window" ensure that "Download History, Form and Search History, Cache, Cookies, Offline Website Data and Active Logins" are checked, then click "OK" (Figure 1.9)

![Figure 1.8](image3.jpg)

![Figure 1.9](image4.jpg)
Apple Safari

If using Safari, you must have **Internet Explorer 6.0 or higher version** or **Firefox 2.0.0.12 - Mac** version web browser at the "User Agent" category or higher for Firefox. Use the following instructions to configure your Safari browser to access e-QIP. On the Menu Bar:

- Select **Edit** box (top of screen)
- Select Preferences
- Select Security
- Select Accept Cookies (only from site that you navigate to)
- Select Advanced
- Select the box labeled "Show Develop Menu in Menu Bar"
- Click proxies - Change settings box (Opens to Internet Explorer (IE) Properties Boxes)
- Select Advanced tab
- Security category is located near bottom of page
- Click "Do not save encrypted pages to disk"
- Click "Empty Temporary Internet Files folder when browser is closed"
- Click/enable SSL 2.0
- Click/enable SSL 3.0
- Click/enable TLS.1
- Exit Preferences Window
- On Menu Bar select "Develop User Agent"

**JAWS Screen Reading Software:** (Requires Version 10.0 or higher)

**JAWS (Job Access with Speech)** is a vocal screen reading software program that enables visually impaired users of e-QIP to complete their form. JAWS provides text to speech recognition. To use, you must use Internet Explorer 6.0 or later and JAWS 10.0 or later.

- Start your internet browser and enter the following URL website address: [https://nbib.opm.gov/e-qip-background-investigations/](https://nbib.opm.gov/e-qip-background-investigations/)
- The e-QIP Gateway Page will appear. Scroll down and click the button labeled ENTER e-QIP APPLICATION.
- A "browser checker" utility will automatically run and test your computer for e-QIP compatibility. Be sure that you have three green checkmarks and click the CONTINUE button to proceed to the application. If you receive the error message "Page Cannot Be Displayed" please follow the instructions to enable TLS 1.0 on the "Testing Your Web Browser for Compatibility" page. To enable the TLS 1.0:
  - Select **Tools**
  - Select **Internet Options**
  - Scroll to the bottom of the page and check
  - Use TLS 1.0
  - Click "OK"
- A Security Alert box may appear asking **"Do you want to proceed?"** Click the **YES** button using the mouse or type {ALT Y} on your keyboard to continue.
• The e-QIP Welcome Screen will appear. "Enter your Social Security Number" in the text entry boxes and click the "SUBMIT" button to logon to the e-QIP applicant site.
Accessing the e-QIP Home Page

IMPORTANT: Before continuing to the e-QIP site, make note of the following TWO tips to successfully complete the application process:

1. **Golden Questions**

   You must generate a user account by creating a Username and Password on your initial e-QIP login.

   - You are required to answer a series of "Golden Questions" before you create your account:
     1. You must enter your legal last name in lower case letters for; "What is your last name?"
     2. You will answer unknown in lower case letters for; "In what City were you born?"
        * If you have previously completed the e-QIP and entering “unknown” does not work, you may need to enter your actual city of birth
     4. You must enter your four-digit year of birth for “What year were you born?”
     5. Locate the Registration Code field and enter the PIN that was provided to you. (Please note the Pin is case sensitive)
     6. Select “Submit”

   All subsequent logins will only require your Username and Password

2. **Section 13 of the Questionnaire (Employment):**

   Lockheed Martin must be listed as your current employer, using the following address and phone number:

   **Employer’s Address**

   Lockheed Martin
   100 Global Innovation Circle, MP 801
   Orlando, FL 32825
   (407) 306-7311

   **Physical Address**

   If you physically work at a different location other than the Orlando, FL address above, you must answer “Yes” to the Physical Address of your Employer question and enter your physical work address and phone number in that section. (If you do not have your physical address and phone number, please contact your Recruiter or HR Representative. Also, if you will be relocating to the Orlando, FL address, please add a comment stating so.)
Accessing the e-QIP Home Page

Click on the following link to access the e-QIP homepage: https://nbib.opm.gov/e-qip-background-investigations/

- Scroll down and click the "Enter e-QIP Application" link (Figure 2.0)

![Figure 2.0](image)

A browser checker will launch. After you have verified that your browser is configured properly, scroll down and click on the "Continue" button. If you receive the error message "Page Cannot Be Displayed," ensure that your browser is set up correctly per the "Internet Browser Set-Up Instructions" above (Figure 2.1).

![Figure 2.1](image)
A security alert box may appear informing you that you are about to view pages over a secure connection. If it does, click "OK." (Figure 2.2)
Creating an eQIP Account

The e-QIP welcome screen will appear. Select “Register for Username and Password” to create an e-QIP account. (Figure 2.3)

![Image of the e-QIP welcome screen](image-url)

Enter your Social Security Number in the text entry boxes and click the "Submit" button to continue. The Request Number should be left blank. (Figure 2.4)

![Image of the Social Security Number entry screen](image-url)

You will be asked three "Golden Questions" (Figure 2.5) Enter the following data:

- "What is your LAST name?"
  - Type your last name in all lower case
- "In what CITY were you born?"
  - You must type unknown in all lowercase
- "In what four-digit YEAR were you born?"
- Type in the year you were born
  - Registration Code:
    - Enter the PIN that was provided to you by LMSecurity

Creating a Username and Password

The page will refresh and require you to create a Username and Password (Figure 2.6)
- The Username and Password you provide on this page will be the one you will be required to enter each time you log-in
Challenge Questions

The page will refresh and require you to create three Challenge Questions (Figure 2.7)

• The Challenge questions/answers you provide on this page will be the ones you will be required to answer if you forget your Password

![Figure 2.7](image)

• Ensure that you remember the answers exactly as they are entered

• Create a combination of Challenge Questions that only you will know the correct answers to the Challenge Questions/Answers are one of several security measures that have been built into e-QIP to help to minimize unauthorized access to your information

• Remember that it may be several years before you return to the e-QIP system to complete a reinvestigation so it is recommended that you use responses that you will remember in the distant future

• If you forget the answers, contact the Government e-QIP Help Desk at (800-467-5526) to get your questions reset to the default questions

• Asterisks automatically mask Challenge Answers, but if you choose, you can view your answers while typing them if you click the "Allow me to see my Challenge Answers I as I type them" checkbox. Do not allow someone to see your computer screen while your answers are on the screen. If someone sees your responses, the person can logon as you and they will have access to your personal data

• The next time you see your name listed on e-QIP, it will appear as follows:
  o Your full name, date of birth and “unknown, state” for place of birth

• Click the highlighted link that says "Enter Your Data" and complete the form with the information you gathered (Figure 2.8)

![Figure 2.8](image)
Completing your e-QIP

Prior to entering your data, read the instructions on the "Welcome: Instructions for Editing Your Form Data" screen. By clicking the “Continue” button you will have confirmed that you have read and understood the document (Figure 2.9)

![Figure 2.9](image1)

The “Statement of Understanding” screen provides instructions necessary to fill out your SF86 form. Completion of this form is required per Executive Order 12968. By selecting the “Yes” checkbox and clicking the “Save” button you will have confirmed that you have read and understood the document (Figure 3.0).

(Note: If your last submission was on or before August 2017, you will need to pay close attention to the information, if any, that carried over from your previous submission to ensure accuracy)

![Figure 3.0](image2)
**Question Navigation**

You may use the navigation pull-down menu to go to any section, in any order, by selecting the section, then clicking "Go". The navigation menu is located at the top of the screen (Figure 3.1)

![Figure 3.1](image)

You will also have the option to navigate to specific fields within the details of an entry without having to go through each question asked (Figure 3.2 and 3.3)

![Figure 3.2](image)

![Figure 3.3](image)
General Instructions for Entering Data

- Leave non-applicable text fields blank (Do not enter “None” or “N/A”). If needed, use the "Add Optional Comment" button to add your remarks
- Validation of your data will occur after you click "Save" or "Save/Continue" (Figure 3.4)

Figure 3.4

- LMSecurity recommends you continuously save as you navigate throughout the form to ensure you do not overlook a section or lose data due to session time outs if the computer screen is in idle mode for an extended amount of time
- Please review the Most Common Rejections prior to entering your data on the SF86.

Errors and Warnings

- After you click the SAVE button, if there is an error, the system will display the same screen with "Validation Results" at the top of the form. You must correct the data you have just entered. Validation messages occur only when you have not answered a question appropriately
- For "Error" messages, you may correct your data by scrolling down to the appropriate field and editing (Figure 3.5). After making corrections, click the SAVE button at the bottom of the page to save your changes. Error messages must be corrected before final validation occurs (Figure 3.6)
For validation “Warning” messages, **you may either provide the requested information or check the box “I do not know the requested information”** (Figure 3.7). In **ALL** cases, an additional explanation is required if the check box is used. After choosing an action, click the **SAVE** button to save your changes.

For validation "Error" and "Warning" messages, you may also choose to click the "**Save/Continue**" button. If you click **Save/Continue**, you can advance to the next question without making the correction. You will, however, have to correct the information prior to the final submission of your form (Figure 3.8)
If you make a mistake and have to start over, click the "Reset This Screen" button at any time prior to clicking the "Save" button. "Reset This Screen" will clear all answers on the screen (Figure 3.9)
Displaying your Data

You can display and/or print your personal information at any time while you are entering your data by selecting the "Display" link (located at the upper left-hand corner of the screen) (Figure 4.0).

By selecting "Display", a new browser window will appear. This window will contain an HTML formatted file, which will display all the data that has been entered up to that point. If desired, you can print the displayed data first by selecting "File", then "Print" from the new browser window (Figure 4.2).
Validating your Data

Although the e-QIP system will automatically validate your data after every screen save, you may also manually validate your screen. To do so, go to the navigation pull-down menu (top right hand side of the screen) and select "Validate, Review and Certify" button. Then select "Go" (located to the right of the pull down menu) (Figure 4.3)

The validation results may show Errors and/or Warnings that require correction. Read the validation results and associated errors. To correct your answers, use the navigation pull-down menu to go to the section that needs to be edited. Make the necessary changes and click the "Save" button

Certifying your Data

When you have completed all of the questions on the form and are ready to submit, select the Validate, Review and Certify command from the Navigation menu at the top of the screen and click "Go". If the message displayed is "Validation Found No Errors or Unsatisfied Warnings", click the "Continue" button to proceed (Figure 4.4)
The following screen will prompt you with the option to display a printable working copy of the data you provided (Figure 4.5A)

The next screen will request a final review of your data with another CONTINUE button to proceed (Figure 4.5B)

The following screen will have a "Certify Investigation Request" button. (Figure 4.6)
You will receive a pop-up stating the document generation process may take 20-30 seconds to complete. Select “Ok” (Figure 4.7)

![Figure 4.7](image)

**Click-to-Sign Signature Forms**

The signature forms are provided in an online electronic click-to-sign format. You will click-to-sign each release form which will automatically attach to your e-QIP application. This will allow for more efficient processing of your security clearance. If you agree to utilize the click-to-sign option, select “yes” to continue to the next screen.

If you opt out of click-to-sign, you have the option to go Back to change your answer to utilize the click-to-sign option. (Figure 4.8)

![Figure 4.8](image)

You will be prompted to enter your e-QIP account password in order to provide your digital signature. Enter your password and select “Continue” (Figure 4.9)
After entering your e-QIP password, the first release form will appear and prompt you to “Click Here to Sign” (Figure 5.0). This process will occur for each signature page. This will also give you the option to go back into your e-QIP application if you forgot to add something if you select “Edit Your Data”.
Once you select “Click Here to Sign” you will have the ability to print or save a copy of the receipt for the click-to-sign signature page. (Figure 5.1)

All releases will follow the same process. The Authorization for Release of Medical Information form will give you an option to “Continue Without Signing” if you answered “No” to question 21. (Figure 5.2)

Step 1: Instructions for Archival Copy, Signature Pages, and Submission. Click the “Next” button to continue (Figure 5.3)
Step 2: Select "Display the Archival Copy of this Investigation Request for Printing". This will generate a PDF copy of your complete SF86 form to print and/or save for your own records. Your computer must have Adobe Acrobat in order to view these PDF files. If you do not have Adobe Reader 7.0 or higher, see Adobe Set-Up Instructions. (Figure 5.4)

If you choose to opt out of the click-to-sign format, you are required to print the signature pages within step 3 of e-QIP (Figure 5.5). Make sure the printer is set to one-sided printing. After printing, you will need to manually sign and date each form. Your signature must be in black ink.
Once you have signed and dated your signature pages, the following options are available for you to send the forms:

- You may email to faxserver.lmsecurity@lmco.com
- You may fax your signature forms to 720-479-2750.
- Mail/other: You can mail, or hand deliver your forms to:
  
  LMSecurity Operations Center  
  100 Global Innovation Circle, MP 801  
  Orlando, FL 32825

- LMSecurity is committed to protecting Lockheed Martin employees’ personal information. For additional options on transmitting personal information, please visit Security Clearance Connection

The final step is to click the "Release Request/Transmit to Agency" button (Figure 6.0)
After you have successfully certified your form and released it to your agency, you cannot change your data or log back in the system until there is another need for you to access e-QIP. When this event occurs and you login to e-QIP, most of your data will re-populate in the new request eliminating the need to re-enter all of your data again. *(Note: If your last submission was on or before August 2017, you will need to pay close attention to the information, if any, that carried over from your previous submission to ensure accuracy)*
Most Common Rejections on the Security Clearance Process  
(Outlined by Section)

**Section 1: Full Name**

*Using an initial for your middle name when your middle name is not an initial*

If you have initials in your name, use them and enter “I/O” after the initials. If you have no middle name, enter “NMN.”  
**Helpful Hints:** If middle name is an initial only, provide a comment to explain

- **Unacceptable Entry:**
  - John T. Smith
- **Acceptable Entry:**
  - John Thomas Smith

**Section 2: Date of Birth**

**Incorrectly inputting date of birth:**
- Make sure to double check before continuing

**Section 3: Place of Birth**

**Incorrectly inputting place of birth:**
- Make sure to double check before continuing

**Section 5: Other Names Used**

**Not providing previous names when listing married or previously married. A maiden name should be provided, unless the last name has not changed:**
- If “Yes,” give other names used and the period of time you used them (for example: your maiden name, name(s) by a former marriage, former name(s), alias(es), or nickname(s). If the other name is your maiden name, put “maiden” in front of it
  - **Helpful Hints:** If female and married or previously married, and the employee’s last name has never changed, a comment in this section should be provided

**Section 9: Citizenship**

**U.S. citizens born abroad, not providing the required document number or comment:**
- If U.S. citizen born abroad (including military bases), provide Date form was completed, document number, and place of issuance. Document form will be (FS) 240, DS 1350, FS 545, etc.
  - **Helpful Hints:** If born on military base outside of the U.S., a document is still required. If you were foreign born to parent(s) who are United States citizens, the State Department page on [http://travel.state.gov/law/family_issues/birth/birth_593.html](http://travel.state.gov/law/family_issues/birth/birth_593.html) may assist you

**A U.S. citizen born outside the U.S. not providing a Citizenship Certificate or Naturalization Certificate**
- If foreign born, provide complete Naturalization/Citizenship Certificate information or US passport number for proof of citizenship
Helpful Hints: The link below may assist you in obtaining your naturalization number if you have lost your Naturalization Certificate. It will be necessary for you to make an appointment at your local http://infopass.uscis.gov/index.php

Section 10: Dual/Multiple Citizenship & Foreign Passport Information

If a CURRENT foreign passport is listed, the passport must be invalidated/destroyed or relinquished:

- Possession of an active foreign passport or foreign ID card used to travel (in lieu of a U.S. Passport) is a non-mitigating factor and a Department of Defense clearance will not be issued to anyone who retains this document. You will need to go to your local security office to have them witness its destruction/invalidation or relinquish the document to them or LM Security Operations Center. Once the passport has been destroyed/surrendered, you will need to add a comment stating that it has been destroyed/surrendered along with the date of action before you can resubmit your form. You will receive a separate email with detailed instructions if an active passport is identified or disclosed

  Helpful Hints: If foreign passport is expired; the same information is required including expiration date. An expired foreign passport does not need to be destroyed

Section 11: Where You Have Lived

Not going back the required 10 years or to 18th birthday incomplete:

- Go back 10 years or until 18th birthday for residential history.

  Helpful Hints:
  - Unacceptable Entry:
    - 03/2008 – Present (Unless going back to 18th birthday)
  - Acceptable Entry:
    - 03/2001 – Present

Missing complete address for residence:

- Provide complete address to include, Street (Including Apt. #) APO/FPO Address, City, State and Zip Code. If any of this information is inaccessible an explanation must be provided.


  - Unacceptable Entry:
    - Don’t remember, Orlando, FL 32825
    - 1234
    - Hickory Street, Orlando, FL 32825
  - Acceptable Entry:
    - 1234 Hickory Street Apt. 321, Orlando, FL 32825

Listing more than one address for a single period of time:

- If you provide two residences either in the same state or out of state covering the same dates, a comment must be provided.

  Helpful Hints:
  - Unacceptable Entry:
Acceptable Entry (1):

Acceptable Entry (2):
- 2nd Entry: 12/2000-Present FL – 1st Entry 05/2005-Present FL. Comment: I have a residence I stay at during the week for work and the other I stay at during the weekends.

Incomplete information for point of contact:
- For any address in the last 3 years, list a person who knew you at that address. You may use anyone other than yourself as a verifier. Provide the name of person who knows you at that address, their current address to include: Street (Including Apt. #) APO/FPO Address, City, State and Zip Code, telephone number/alternate contact number, and Relationship. If any of this information is inaccessible, an explanation or alternative person must be provided.
  - **Helpful Hints:** You must provide an actual person’s name. Cannot provide the name of an Apartment Complex, or similar.

**Unacceptable Entry:**
- John Smith – Do not know, Orlando, FL 32825 – Phone Number – Don’t remember- Alternate Contact Number – N/A – Relationship – Friend.
- Orlando Apartment Complex – 1234 Hickory Street, Orlando, FL 32825 – Phone Number – (123) 111-1111

**Acceptable Entry:**

**Section 12: Where you went to School**

**Missing or Incomplete School Verifier information for schools attended in the last 3 years**
- If you have attended school within the last three years, you must provide complete contact information for a person who can verify you attended. You can provide anyone other than yourself as a verifier, but cannot be self-verified or left blank. Provide their name, phone number and street address, including house, building and/or apt number. Complete street name must include Drive, Avenue, Street, etc. if applicable
  - **Helpful Hints:** You must provide an actual person’s name. The Government will not accept “Registrar’s Office” or similar and the name field will not be accepted blank

**Incomplete School Address for schools attended in the last 3 years**
- **Helpful Hints:** For assistance determining the school address, refer to [http://ope.ed.gov/accreditation/Search.aspx](http://ope.ed.gov/accreditation/Search.aspx)
Section 13: Employment Activities

Missing Lockheed Martin listed as the current employer (**the #1 reason for rejection**):

As the sponsoring agency, Lockheed Martin must be listed as your current employer, using the following address and phone number:

**Employer’s Address**

Lockheed Martin  
100 Global Innovation Circle, MP 801  
Orlando, FL 32825  
(407) 306-7311

**Physical Address**

If you physically work at a different location other than the Orlando, FL address above, you must answer “Yes” to the Physical Address of your Employer question and enter your physical work address and phone number in that section. (If you do not have your physical address and phone number, please contact your Recruiter or HR Representative. Also, if you will be relocating to the Orlando, FL address, please add a comment stating so.)

- Provide a complete street address and phone number. The correct employment code is "federal contractor." Do not use a PO Box as an address
- If you have not yet started, you may use the date you signed your offer letter as your start date (If relocating for the job, please state so in comments)
  - **Helpful Hints:** If you are currently unemployed, you can leave the entry blank and list unemployment ending when you begin your employment date. If you are currently employed by another company, you can leave that entry but provide a comment if you have two jobs listed to “Present”

Residences that do not match up with employment locations during a specific period of time:

- State of residence should coincide with same or adjoining state of physical work location. If there was a commute, a comment must be provided:
  - **Helpful Hints:**
    - **Unacceptable Entry:**
      - Section 11 Residential Entry: 12/2000-06/2009 FL
      - Section 13 Employment Entry: 05/2005 – 06/2009 TX
    - **Acceptable Entry (1):**
      - Section 11 Residential Entry: 12/2000-06/2009 FL
      - Section 13 Employment Entry: 12/2000-06/2009 FL (AL and GA would also be accepted because they are adjoining states)
    - **Acceptable Entry (2):**
      - Section 11 Residential Entry: 12/2000-06/2009 FL
      - Section 13 Employment Entry: 12/2000-06/2009 TX (Commute explanation: I was a telecommuter/virtual employee)

Incorrect employment type:

- Identifying the correct employment type and filling out requested information completely
Helpful Hints: For instances where you were a student, retired, stay at home parent, etc., ‘Unemployment’ still needs to be selected as the employment type even if you were not collecting unemployment. Being a full time student is not an Employment Type.

Listing unemployment and employment for the same period of time:
- You cannot be employed and unemployed at the same time
  - Unacceptable Entry:
    - 12/2009-Present – Full Time Employment
    - 05/2005-12/2010 – Unemployment
  - Acceptable Entry:
    - 12/2009 – Present – Full Time Employment
    - 05/2005-12/2009 – Unemployment

Using self as verifier or missing verifier for unemployment or self-employment:
- All unemployment must be verified by a person who knows you and can verify you were not employed. You may use family members, good friends or peers, but cannot be self-verified or verified by an agency
  - Helpful Hints: You must provide an actual person’s name. The Government will not accept “Department of Labor”, “Unemployment Office” or similar.

### Section 14: Selective Service Record

**Missing Selective Service Number:**
- If you are a MALE born after December 31st, 1959, please provide your Selective Service Number that you registered for
  - Helpful Hints: You can obtain this number by calling the Selective Service System at (847) 688-6888 or at the link below: [https://www.sss.gov/RegVer/wfVerification.aspx](https://www.sss.gov/RegVer/wfVerification.aspx)

### Section 15: Military History

**Missing military history or incomplete information in the requested fields:**
- If you list your military history as an entry in section 13 Employment, you must also list this information in section 15, Military History
  - Helpful Hints: You can obtain your Military Service Record (DD214) through this website (request takes approximately 2 weeks): [http://www.archives.gov/veterans/military-service-records/](http://www.archives.gov/veterans/military-service-records/)

### Section 16: People Who Know You Well

**Incomplete addresses for references:**
- Complete Address - Provide complete street address, including house, building and/or apt number. Do not use a PO Box as an address. Provide a different person if you are unable to provide complete information for the person stated.

**Not listing references to the present date:**
- Dates to Present - You must include at least one reference with complete contact information to cover the last 7 years
  - **Helpful Hints:** The reference listed should be an individual you have close contact with and should be listed as present contact

### Section 17: Marital Status

**Missing proof of citizenship:**
- You must provide proof of citizenship for foreign born for your spouse or cohabitant. If a permanent resident, provide Alien Registration Number or Visa information

**Other names used:**
- **Other Names Used – A** - provide spouse's name from (Birth Date to Married Date/Name Change) in 'Other names used' field. Check the "Maiden Name" option to show maiden name
- **Other Names Used – C** - Provide Cohabitant’s name from (Birth Date to Name Change) in 'Other names used' field. Check the "Maiden Name" option to show maiden name

**Social security number for spouse and cohabitant:**
- Provide social security number for your spouse and/or cohabitant

### Section 18: Relatives

**Missing entries for parents, in-laws, and proof of citizenship for relatives:**
- **Add Relatives – Parents** - You must include your mother and father in your relatives and associates, even if estranged or deceased. Provide citizenship information if your parents are foreign born and living in the United States
  - **Helpful Hints:** Enter "unknown" if you do not know the required information for a particular field and provide a detailed explanation concerning your efforts and/or failed attempts to obtain the required information
- **Add Relatives – In-laws** - You must include your mother-in-law and father-in-law, even if deceased. Provide citizenship information if in-laws are foreign born and living in the United States
  - **Helpful Hints:** Enter "unknown" if you do not know the required information for a particular field and provide a detailed explanation concerning your efforts and/or failed attempts to obtain the required information
- **Proof of Citizenship** - You must provide proof of citizenship for foreign born family members, including mother-in-law and father-in-law. If a permanent resident, provide Alien Registration Number or Visa information. If you cannot provide the required information, you must provide a detailed explanation concerning your efforts and/or failed attempts to obtain it

**Missing majority of the information for any relative without an explanation**
- For ANY information that is “unknown,” a detailed explanation is required in the comments/explanation section concerning your efforts and/or failed attempts to obtain it. The Government will not accept an explanation of “unknown” “I don’t know” or similar

## Section 20: Foreign Activity
Entries that need to be listed in section 11, when foreign travel is over 90 days:
  o If living in a foreign country for 90 days or more, you must include an entry in section 11 for your place of residence
  Helpful Hint: If you took multiple trips to that country during the time frame specified, check the "many short trips" option

Section 23: Illegal Use of Drugs or Drug Activity

Not providing the number of times an illegal drug was used:
  o Provide an actual number of times used. If unsure of the exact number, provide a close estimate

Section 26: Financial Record

Missing complete information- amount owed:
  o Provide an actual dollar amount (or an estimate) in the field named "Amount." Even if the owed amount is/was physical property, it is considered monetary property and is still required
    ▪ Helpful Hints: “Amount” is not limited to physical property; it is required to list any amount regarding the debt entry

Date debt was satisfied:
  o Required information includes: A date this debt was satisfied
    ▪ Helpful Hints: If this debt has not yet been satisfied, then state “pending” in the corresponding Status of Action or Debt field

Name and address of company owed:
  o Provide either a complete address for the company, address for the court, or address for the agency handling case
    ▪ Helpful Hints: If the information is unavailable you may use a search engine to locate address. If you are unable to provide an address, provide an explanation as to why you were unable to provide the required information
  o Provide either the name of the company, the name of the court, or the name of the agency handling the case

Provide information for each separate debt:
  o You must provide separate, complete entries for each debt as it applies to any of the questions

Selected no, but provided a comment:
  o If any comment is provided throughout the form regarding financial obligations, including those for which you are a cosigner or guarantor you must provide an entry(s)
    ▪ Helpful Hints: If you are unsure about your debt, it is suggested you pull your free annual credit report and confirm that what you've listed on your form is accurate. You can find more information about a free credit report at:
      http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre34.shtm

Section 28: Involvement in Non-Criminal Court Actions
Missing result of action in any civil court actions:

- If you have been involved in any civil court actions, you must provide the result of the court action listed in your entry as well as provide complete information on the action.

**Section 29: Association Record**

Answering “no” to all questions, yet providing a comment indicating an entry must be made

The following pertain to your associations concerning terrorism. You are required to answer the questions fully and truthfully. For the purpose of this form, terrorism is defined as any criminal acts that involve violence or are dangerous to human life and appear to be intended to intimidate or coerce a civilian population to influence the policy of a government by intimidation or coercion, or to affect the conduct of a government by mass destruction, assassination or kidnapping.

**Frequently Asked Questions**

**Security Clearance Form (SF86) Questions**

Q: What should I do if I don’t have any other names used?
Q: What do I put in the passport section if I am having my US Passport renewed and the Government currently has it?
Q: Can I be a dual citizen and obtain a clearance?
Q: Who should I put to verify residence history if I didn’t know anyone?
Q: What should be listed for Lockheed Martin under employment type?
Q: What information should I put for a previous employer that is no longer in business?
Q: If I put my current job on the SF86 will they contact them before I put in my two weeks’ notice?
Q: Why do I need to list Lockheed Martin as my current employer if I haven’t started with the company yet?
Q: Why do I need to use 100 Global Innovation Circle, Orlando, FL 32825 as my employer’s address if I don’t work at that location?
Q: When should I use the Additional Periods of Activity option?
Q: Is part-time employment considered unemployment?
Q: Why was I rejected because my work/residence was in different states?
Q: Do I need to list time as unemployment if I wasn’t receiving unemployment benefits?
Q: What should I list for employment if I was a student?
Q: What is a Selective Service Number and where can I find out if I have one?
Q: What do I put if I never registered for a Selective Service Number?
Q: What if I don’t have a complete phone number and/or address for my references?
Q: Can I list relatives under Section 16, People Who Know You Well?
Q: What information do I need to have regarding my divorce court?
Q: What should I put if I do not have any information regarding my ex-spouse?
Q: What should I do if I don’t have information on my in-laws or relatives?
Q: Do my foreign family members go under foreign contacts or relatives?
Q: Do I need to list foreign business travel taken on behalf of Lockheed Martin?
Q: What should I do if I have one entry that applies to multiple letters in the financial and/or criminal section?

Q: Do I need to list each account individually that was included in a bankruptcy?

Q: What was the date of my last investigation for Section 25?

Q: What information is required in Section 26 (Financial Record) on the SF86?

Q: Why isn’t the United States listed in the drop down selections?

Q: Where is the direct link to e-QIP located?

Q: Why can’t I log into e-QIP when I am providing my last name, city of birth and year of birth for the Golden Questions (e-QIP account creation)?

Q: What is my Registration Code and how can I get one?

Q: What happens if I do not remember my e-QIP Username?

Q: Will I lose any of my data if I have previously logged in using my Golden Questions, but now creating and logging in with a Username and Password?

Q: Why am I unable to go back to previous sections in the e-QIP and make corrections when I have not submitted it yet?

Q: Why am I getting a page cannot be displayed error when trying to access e-QIP?

Q: What is the difference between a warning and an error?

Q: Can I access the e-QIP site if I am overseas?

Q: How do I submit my SF86 after I have completed entering my data?

Q: How do I have my SF86 released back to me if I forgot to put information in it?

Q: What is my password when utilizing the “Click-to-Sign” option for submitting my release forms in e-QIP?

Q: Can I email my releases (signature forms) to the LMSecurity Operations Center?

Q: Why was my SF86 rejected?

Q: Do I need to wait to submit my application until after I have faxed my signature pages?

Q: Do I need to attach the release (signature) forms in Step 4 (attachments)?

Q: How do I know if you have received my SF86, including Signature Pages?

Q: Why did you email/fax my releases (signature forms) to LMSecurity why they were rejected for Poor Print Quality?

Q: Why am I receiving an email stating that my SF86 has not been received?

Q: My SF86 was sent back for corrections on certain sections, but when I validated the form it gave me a lot of errors. Why do I have to complete all of the sections again?

Q: Where can I get a copy of a previous SF86 that I submitted?

Q: Why do I have to complete another SF86 when I just completed one for my Annual Clearance Rejustification (ACR)?

Q: Do I need to complete an SF86 if I have completed one in the past two years?

Q: Can LMSecurity grant extensions for completing the SF86?
Q: Does having a foreign passport automatically disqualify me from having a clearance?
A: No, it does not.

Q: How do I have my foreign passport invalidated or destroyed?
A: Contact a Lockheed Martin official.

Q: I don’t want to destroy/invalidate my foreign passport. Do I have another option?
A: You can keep it, but it must be invalidated.

Q: I have submitted a previous SF86 form in the past but now the questions are different. Why did the questions change?
A: The questions are updated periodically to reflect changes in policy and requirements.

Q: What should I do if I don’t have any other names used?
A: If you are male or single female (never married), select the “Not Applicable” box. However if you are a female who is married, divorced, annulled and/or widowed, provide a comment explaining that you have never used any other names.

Q: What do I put in the passport section if I am having my US Passport renewed and the Government currently has it?
A: We always recommend that you keep copies of your information, but if you do not have the documentation available and have no way of obtaining it, we suggest that you provide an explanation within the Additional Comments box.

Q: Can I be a dual citizen and obtain a clearance?
A: Yes you can hold dual citizenship; however you cannot obtain a foreign passport. If you do hold a foreign passport, it will need to be invalidated in view of a Lockheed Martin official. Expired passports do not need to be destroyed.

Q: Who should I put to verify residence history if I didn’t know anyone?
A: You only require a verifier for the last 3 years of residence history. You may use your leasing agent, hotel manager, close friend, or co-worker as long as they are not related to you (it does not have to be a neighbor). If you still do not have anyone that can verify your information, you may use a relative. **Please Note:** Relatives should only be used as a last resort. If you decide to use a relative as a verifier, you will need to provide an explanation as to why you were unable to provide a different verifier.

Q: What should be listed for Lockheed Martin under employment type?
A: Lockheed Martin should be listed under “Federal Contractor” for employment type.

Q: What information should I put for a previous employer that is no longer in business?
A: If your previous employer is no longer in business, provide their last known address and in the comment section state that the employer is no longer in business.

Q: If I put my current job on the SF86 will they contact them before I put in my two weeks’ notice?
A: Contacting a current or past employer will be a decision made by the adjudicator, but providing a comment (with a detailed explanation) requesting no contact be made will allow that adjudicator to decide if he/she needs to contact them.

Q: Why do I need to list Lockheed Martin as my current employer if I haven’t started with the company yet?
A: Lockheed Martin must be listed as your most current employer because the government requires the federal contractor that is sponsoring your security clearance request to be listed on your form as your current employer.

A: The following address and phone number must be used under the “Provide the address of employer” and “Employer phone number” fields: 100 Global Innovation Circle, MP 801 Orlando, FL 32825; Phone: 407-306-7311. In the “Physical Work Address” field enter your actual work location. If you are a new hire and unsure of your work location, please contact your recruiter.

Q: Why do I need to use 100 Global Innovation Circle, MP 801, Orlando, FL 32825 as my employer’s address if I don’t work at that location?
A: The National Background Investigations Bureau (NBIB) has changed their requirements regarding what address is needed as the address of employer. The address required is the address where the clearance and employment records required for your clearance process are located. This change will decrease the government investigation time, improving the overall cycle time of the process. The “Physical work address” field should be used if you are able to provide the address of where you are/will be physically located. If you are a new hire and unsure of your work location, please contact your recruiter. You will reach the Physical Work Location question after entering the Employer Address and phone number information then select “Save.”

Q: When should I use the Additional Periods of Activity option?
A: You should only use the Additional Periods of Activity option when you have worked for the same employer on separate occasions at the same location (for example, if you worked at Lockheed Martin in Orlando, FL during 3 separate periods of time (1/04-1/06, 1/07-1/08 and then 1/10-Present), you would enter the most recent period of employment as your main entry, and provide dates, position titles, and supervisors for the two previous periods of employment as additional periods of activity.

Q: Is part-time employment considered unemployment?
A: Part time employment is not considered unemployment. If you have part time employment, list that employer in an entry and select the “Part Time” employment box.

Q: Why was I rejected because my work and residence were in different states?
A: The government considers a reasonable commuting distance within the same state or adjoining states. However, if you telecommute or travel provide an explanation in the comment section.

Q: Do I need to list time as unemployment if I wasn’t receiving unemployment benefits?
A: You should list any period of time that you were not employed as unemployment, including school, retirement, travel, etc.

Q: What should I list for employment if I was a student?
A: If you were not working while in school, you should list that period of time as unemployment.

Q: What is a Selective Service Number and where can I find out if I have one?
A: Selective Service Registration is a way our government keeps a list of names of men from which to draw in case of a national emergency requiring rapid expansion of our Armed Forces. By registering all young men, the Selective Service ensures that a future draft will be fair and equitable. This information is only required for males born after 12/31/1959. You can register or verify previous registration by calling the Selective Service System at (847) 688-6888 or at the link below: https://www.sss.gov/Default.htm
Q: What do I put if I never registered for a Selective Service Number?
A: Men 18 through 25 years old may register with Selective Service up until their 26th birthday by calling the Selective Service System at (847) 688-6888 or at the link below: https://www.sss.gov/Default.htm.
A: Men 26 and older will need to provide a legal explanation as to why registration was not completed.

Q: What if I don’t have a complete phone number and/or address for my references?
A: You should provide references with which you maintain current contact with complete address and contact information. If you cannot provide the required information for the corresponding individuals, please provide a different person(s) of whom you do have complete information for; however if this is not possible, you can include a comment stating why you cannot obtain that information.

Q: Can I list relatives under Section 16, People Who Know You Well?
A: Whenever possible, you should list references other than your spouse, or any other relatives; however if there are no other individuals you can list, a comment should be included with your entries stating why you were not able to list someone else.

Q: What information do I need to have regarding my divorce court?
A: You will need to provide your former spouse’s full name, place and date of birth, country(ies) of citizenship, date and place you were married, date you were divorced and location the record is held.

Q: What should I put if I do not have any information regarding my ex-spouse?
A: If you do not have any contact with your ex-spouse and are unable to obtain any information, provide an explanation in the comment section.

Q: What should I do if I don’t have information on my In-Laws or relatives?
A: We recommend that you make an attempt to obtain the required information either directly from the relatives listed or from a third-party source. However, if you are unable to obtain this information, you are still required to provide an entry for your relative. You will need to explain in additional comments why you were unable to provide the required information.

Q: Do my foreign family members go under foreign contacts or relatives?
A: Only immediate family members should be listed under section 18 Relatives. Immediate family includes your parents (including step-), siblings (including step- and half-), children (including step-, adopted or foster), father-in-law and mother-in-law and guardian(s). All other foreign relatives should be listed under section 19 Foreign Contacts.

Q: Do I need to list foreign business travel taken on behalf of Lockheed Martin?
A: Yes, you are required to provide an entry even if your foreign travel was strictly on behalf of Lockheed Martin in support of a government contract or for government business. Additionally, if while you were on LM business/government travel, you decided to take some time for personal travel, you will need to include this information under your foreign travel section.

Q: What should I do if I have one entry that applies to multiple letters in the financial/criminal section?
A: The e-QIP system requires that you provide at least one entry for every “yes” answer. Therefore, you must enter all applicable information even if multiple questions have the same answers.

Q: Do I need to list each account individually that was included in a bankruptcy?
A: Yes, you will have to make a separate entry for all delinquent accounts including those included in a bankruptcy.
Q: What was the date of my last investigation for Section 25?
A: If your last investigation was processed thru LMSecurity, you will need to contact LMSecurity toll free at 866-330-7311 or 407-306-7311 Monday – Friday 7:30 am to 6:30 pm EST. If your previous investigation was processed thru a different agency, you will need to contact them directly to obtain that information.

Q: What information is required in Section 26 (Financial Record) of the SF86?
A: Required information is determined by the question you answer “yes” to. Please refer to each section to determine what information will be required.

• Generally, required information includes: Creditor name and address, account number (if applicable), status of debt, and amount of debt. When providing status of the debt, indicate whether the debt has been brought current or still delinquent, if any money is still owed, and if so, how much, the terms of the repayment agreement (i.e. amount and frequency of payment), and an anticipated date the debt will be satisfied, if applicable.

Q: Why isn’t the United States listed in the drop down selections?
A: You will not see the United States listed as an option in the drop down selection when one of the following occurs:

• You have already included the city and state (and the instructions state that the country is not needed if you provide a US city and state)
• The question is only asking for information pertaining to a country other than the United States

Q: Where is the direct link to e-QIP located?
A: You can access the e-QIP website via https://nbib.opm.gov/e-qip-background-investigations/. We recommend that you bookmark this page or save it as a favorite in case you need to access it at a later date.

Q: Why can’t I log into e-QIP when I am providing my last name, city of birth and year of birth for the Golden Questions (e-QIP account creation)?
A: You will need to type unknown for city of birth.

Q: What is my Registration Code and how can I get one?
A: The Registration Code is your Personal Identification Number (PIN) which is required in order to generate an e-QIP account. If you have been initiated to complete the e-QIP and need your PIN resent to you, you may email clearances.lmsecurity@lmco.com.

Q: What happens if I do not remember my e-QIP Username?
A: You will need to contact the DoD Security Services Center to reset your Username. Toll free at 800-467-5526 Monday – Friday from 7:30am to 6:30pmEST. The Call Center is closed on weekends and all federal holidays.

Q: Will I lose any of my data if I have previously logged in using my Golden Questions, but now creating and logging in with a Username and Password?
A: You will not lose any of your previously entered data.
Q: Why am I unable to go back to previous sections in the SF86 and make corrections when I have not submitted it yet?
A: Depending on where you are on the form, you may or may not be able to go back to previous sections. While you are filling out the sections, the e-QIP system allows you to navigate back and forth throughout the form by using the navigation drop down menu. However, once you have certified all of the information is complete and accurate on your form, you will no longer be able to go back thru the sections and make changes.

Q: Why am I getting a page cannot be displayed error when trying to access e-QIP?
You may want to check your internet settings. Please click here for instructions on internet settings.

Q: What is the difference between a warning and an error?
A: The difference between a warning and an error is that warnings are items that the government could potentially reject your e-QIP for, but the form will allow you to submit as long as you provide an explanation as to why you were unable to provide the requested information. Any errors that are found must be corrected otherwise the form will not let you continue, these errors are items that the government has identified as high priority.

Q: Can I access the e-QIP site if I am overseas?
A: Yes. The e-QIP site is accessible from any computer as long as there is an internet connection.

Submiting the Security Clearance Form (SF86) Answers

Q: How do I submit my SF86 after I have completed entering my data?
A: For steps on releasing your form for processing, click here.

Q: How do I have my SF86 released back to me if I forgot to put information in it?
A: You will need to contact LMSecurity toll free at 866-330-7311 or 407-306-7311 Monday – Friday 7:30 am to 6:30 pm EST and request your form be sent back to you for corrections.

Q: What is my password when utilizing the “Click-to-Sign” option for submitting my release forms in e-QIP?
A: The password for click-to-sign will be the same one that you created for your e-QIP account login.
- You will be required to enter your password for each release prior to digitally signing (a total of four times).

Q: Can I email my releases (signature forms) to the LMSecurity Operations Center?
A: We recommend that you utilize the electronic click-to-sign format within step 3 of your e-QIP application. This option will attach your release forms directly to your e-QIP application. If that is not convenient for you, you can email your releases (signature forms) to faxserver.lmsecurity@lmco.com or fax them to LMSecurity at 720-479-2750. You also have the option to mail, or hand deliver your forms to: LMSecurity Operations Center, 100 Global Innovation Circle, MP 801 Orlando, FL 32825
Note: LMSecurity is committed to protecting Lockheed Martin employees’ personal information. For additional options on transmitting personal information, visit Security Clearance Connection.

Q: Why was my SF86 rejected?
A: Specific reason(s) as to why your SF86 was rejected and what information is being requested would be provided via an email from LMSecurity.
Before submitting your application to the government, our team reviews your form to make sure there are no corrections or clarifications that need to be made. When we find missing information or data that needs clarification we will send it back to you so that you can make corrections before sending it off to the government. At that time you will need to locate the section that needs correcting, make the changes or add information, recheck the yes/no questions and reprint/fax the signature forms.

If the government request additional information or clarification they will send notification to LMSecurity and we will forward that onto you with the corrections that need to be made. At that time, you will need to locate the section that needs correcting, make the changes or add information, recheck the yes/no questions and reprint/fax the signature forms.

Rarely the government rejects a file in error. If you receive an email stating your file was rejected in error, no changes are required, but you will need to recheck the yes/no questions and reprint/fax the signature forms.

Note: LMSecurity is committed to protecting Lockheed Martin employees’ personal information. For additional options on transmitting personal information, visit Security Clearance Connection.

Q: Do I need to wait to submit my application until after I have faxed my signature pages if I opted out of Click-to-Sign?
A: As long as you have printed or saved your signature forms to your computer you can release/submit your SF86.

Q: Do I need to attach the release (signature) forms in Step 4 (attachments)?
A: No, this will occur automatically when utilizing the click-to-sign option.

Q: How can I receive my signature forms if I cannot log back into e-QIP?
A: If you have already submitted your e-QIP: You will not be able to log back into your e-QIP and retrieve your signature pages. Once receiving your e-QIP for review, we would need to reject it back to you in order to retrieve your signature pages for completion. You will then receive instructions via email to log back into your e-QIP and re-answer all the yes/no questions. In the final steps when releasing your form, you will find a link titled “Signature Forms” at the bottom left hand corner in Step 3 of 5, where you may obtain a blank copy of these documents.

Q: How do I know if you have received my SF86, including Signature Pages?
A: Your SF86 form is submitted online via the e-QIP site. LMSecurity will not have access to review your form or ability to confirm whether it was submitted until 24 hours after you have released your form to us. If you need confirmation before then, we would recommend that you attempt to log back in to the e-QIP site. If you still see the Golden Questions you created, your form has not been released and you will need to log in and release your form to us. If you see that your Golden Questions have changed to something other than the questions you created, this indicates that you have released your form.

Your signature pages are available in an electronic click-to-sign format and will automatically attach within step 4 of the e-QIP application. You will be prompted to click-to-sign each release form. If you wish to opt out of the digital click-to-sign format, the following options are available to you for submitting your signature pages:
- Email a digital copy of the requested documents to: faxserver.lmsecurity@lmco.com
- Fax without a cover sheet to LMSecurity at (720) 479-2750
- Mail the requested documentation overnight to: Lockheed Martin Corporation Attn: LMSecurity 100 Global Innovation Circle, MP801 Orlando, FL 32825

Q: Why do I have to submit new signature forms? What is wrong with the old ones?
A: You may need to submit new signature forms due to one of the following reasons:

- If your application has been rejected back to you for corrections, the investigation number will change on the new form you will be submitting. The signature forms you previously submitted also contain an investigation number. Since the government requires that the investigation number on your application matches the investigation number on your signature forms, the forms you previously submitted would no longer be valid and you are required to submit the updated set.

- If you opted out of the click-to-sign format and manually signed the signature forms, they could have been deemed to be of poor print quality or invalid. You are required to submit a new set.

Some of the most common examples of poor print quality are:

1. Black or white lines running through the form
2. Blurry or illegible
3. Missing signature or signature too light

Q: Why am I receiving an email stating that my SF86 has not been received?
A: There are a few reasons as to why you are receiving an email stating your SF86 has not been received:

- It can take 24-48 hours for our system to update reflecting a completed status for the required SF86 form. Once that occurs, the emails will no longer be sent. Depending on when you submit your application, another email can be sent out before our database is updated.

- A common mistake when completing the form on e-QIP is not going to the final step and selecting the “Release Request/Transmit to Agency” button. You will simply need to log back in and go to the final step making sure that you select the “Release Request/Transmit to Agency” button.

Q: My SF86 was sent back for corrections on certain sections but when I validated the form it gave me a lot of errors. Why do I have to complete all of the sections again?
A: The e-QIP system requires that you provide your most up to date information. Since the system does not recognize the last time that you submitted your SF86 form, it requires that you re-check the yes/no questions every time your form is sent back to you for corrections to confirm you are providing the most up to date information.

Answers to Miscellaneous Questions

Q: Where can I get a copy of a previous SF86 that I submitted?
A: LMSecurity Operations Center only stores previous security clearance applications for current employees who have submitted a previous form to our Security Operations Center starting in 2006 and have confirmed they want a copy of their SF86 form stored within our systems. If you submitted a previous Security Clearance Application to a different company or to LM prior to 2006 we will not have your information stored.

A: If you are a current LM employee and submitted a clearance application to LMSecurity Operations Center after 2006, you may be able to obtain a copy via the EDSS website found on LMPeople. Use the following navigation: Security, Safety, and Travel>General Security Information>Employee Security Information>Request a Copy of Your Clearance Paperwork

Q: Why do I have to complete another SF86 when I just completed one for my Annual Clearance Review (ACR)?
A: Every 6 (Top Secret) or 10 (Secret) years you are required to update your SF86 form for reinvestigation by the government. During the year when your reinvestigation is due you will be required to update your form twice within the same year unless both the ACR requirement and the PR requirement are due at the same time.
• Certain contracts require that you update your SF86 form on an annual basis in order to maintain Government Program Compliance. These forms are reviewed by your CPSO and are not submitted for government review.

Q: Do I need to complete an SF86 if I have completed one in the past two years?
A: Unless the SF86 form is required to maintain Government Program Compliance, you do not have to complete a new form if the previous SF86 was submitted to the government, an investigation was conducted, and adjudication was made for an equal or higher clearance level than the one you are currently submitting.

A: You will need to submit an updated SF86 if the one previously submitted was solely completed to satisfy a customer requirement and there was not an investigation conducted or the previous investigation was adjudicated for a lower level clearance.

A: If you are unsure of any of the above, you may contact LMSecurity toll free at 866-330-7311 or 407-306-7311 Monday – Friday 7:30am to 6:30pm EST to validate your need for a security clearance investigation.

Q: Can LMSecurity grant extensions for completing the SF86?
A: Extensions can be granted on a case-by-case basis. However, if the system timelines have already been started, a new request may be needed from your local Facility Security Officer (FSO).

Q: Does having a foreign passport automatically disqualify me from having a clearance?
A: Possession of an active foreign passport is a non-mitigating factor and a Department of Defense clearance will not be issued to anyone who retains this document. You will need to go to your local security officer to have them witness its destruction/invalidation or relinquish the document to the LM Security Operations Center. Once the passport has been destroyed/invalidated or surrendered, you will need to add a comment stating that it has been destroyed/surrendered along with the date of destruction/retention before you can resubmit your form.

Q: How do I have my foreign passport invalidated or destroyed?
A: You may take your passport to your local FSO/Security office who may witness the destruction of your foreign passport. You may shred or use a hole punch to destroy the passport. The local security office must sign the Foreign Passport Destruction/Retention form provided by LMSecurity stating they have witnessed the destruction of the document.

Q: I don’t want to destroy/invalidate my foreign passport. Do I have another option?
A: The passport holder may surrender the foreign passport to their FSO/local security office for safekeeping, but the FSO is not required to perform this service. The passport holder may also surrender their documentation to LMSecurity by mailing it to 100 Global Innovation Circle, MP 801, Orlando, FL 32828. If the FSO does accept the surrendered passport and the FSO subsequently returns the passport to the cleared individual while the passport is current, the FSO must submit an incident report in JPAS with details concerning the return of the passport.

Q: I have submitted an SF86 form in the past but now the questions are different. Why did the questions change?
A: As of August 2017, the government released a new SF86 form. Anyone who is required to submit an SF86 form will be completing the newly updated SF86 form.