

Lessons Learned Managing a Program

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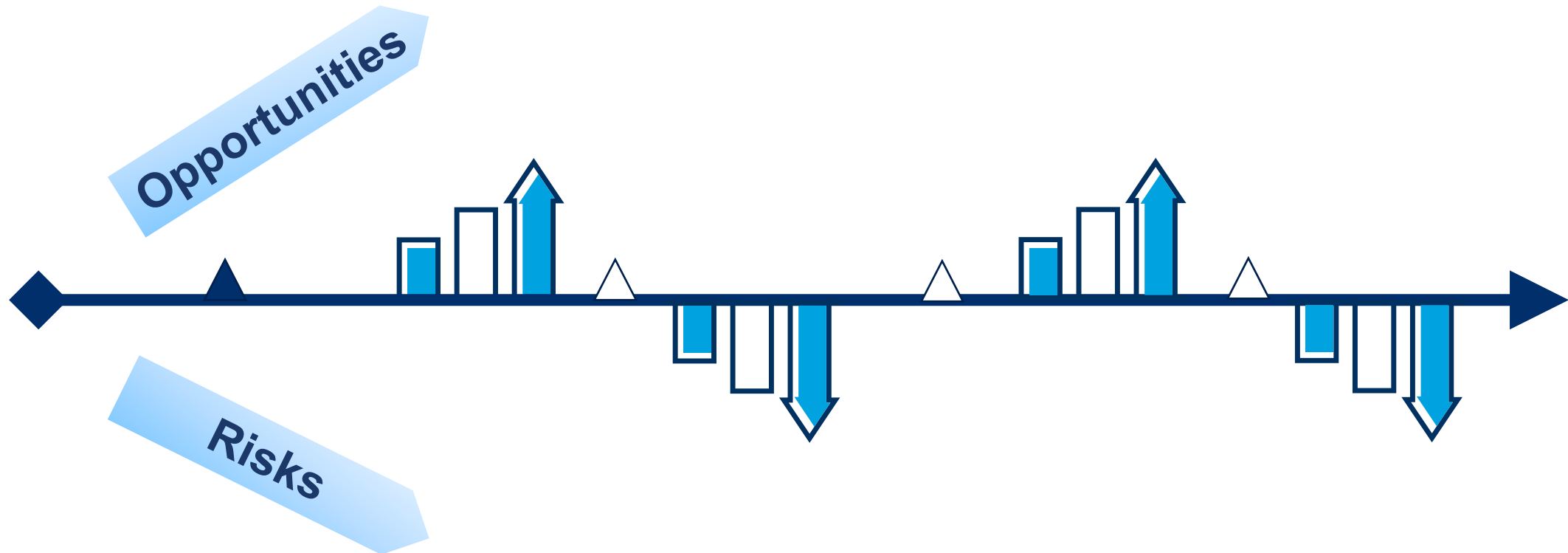


Good Performance: Begins with a Good Plan



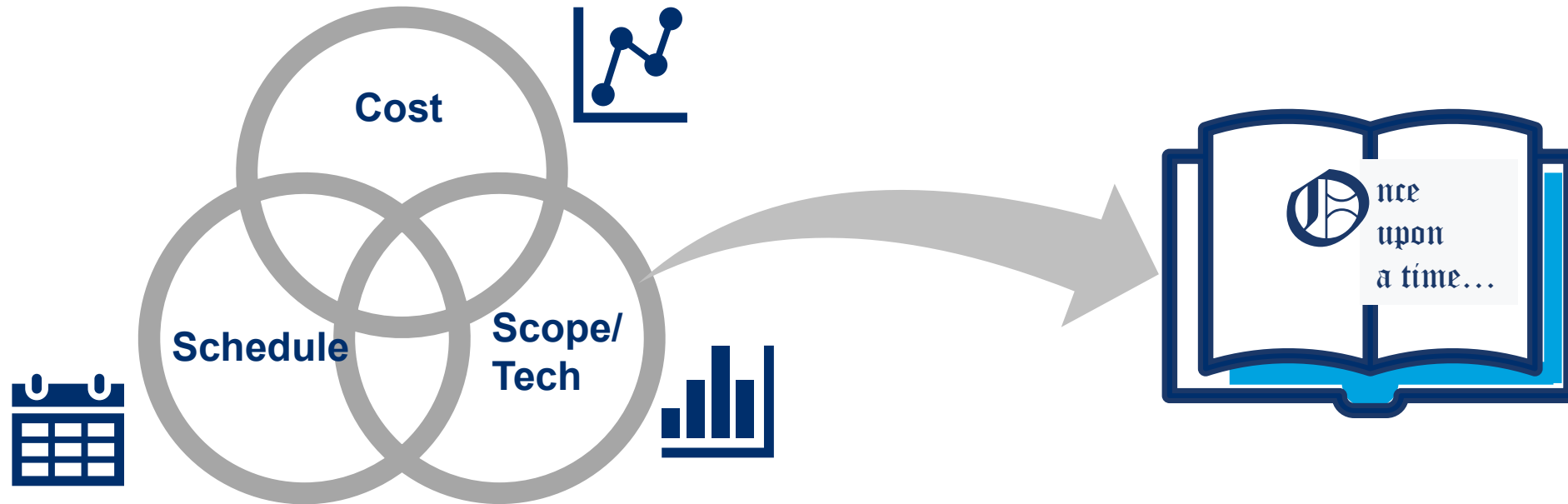
Know your Baseline:

Everything is a Risk or an Opportunity to that Baseline



Metrics:

Pick them; Understand them; Tell the story



If you can't measure it, then how can you manage it?

Get to the Why:

Good Root Cause Analysis = Good Corrective Actions



Changes:

Address Changes and Capture Changes





All
Stakeholders



Bad News
Early is a
Gift



Helpful Tools

Communicate, Communicate, Communicate

Summary:

To Better Manage Your Efforts

- Good Performance begins with a Good Plan
- Baselines: Everything is either a Risk or an Opportunity
- Metrics: Pick them, Understand them, Tell the story
- Good Root Cause Analysis = Good Corrective Actions
- Address and Capture Changes
- Communicate, Communicate, Communicate

Use Lessons
Learned or You
Will Repeat Them





Thank you!

Questions?



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