

# Managing the TPM Profile

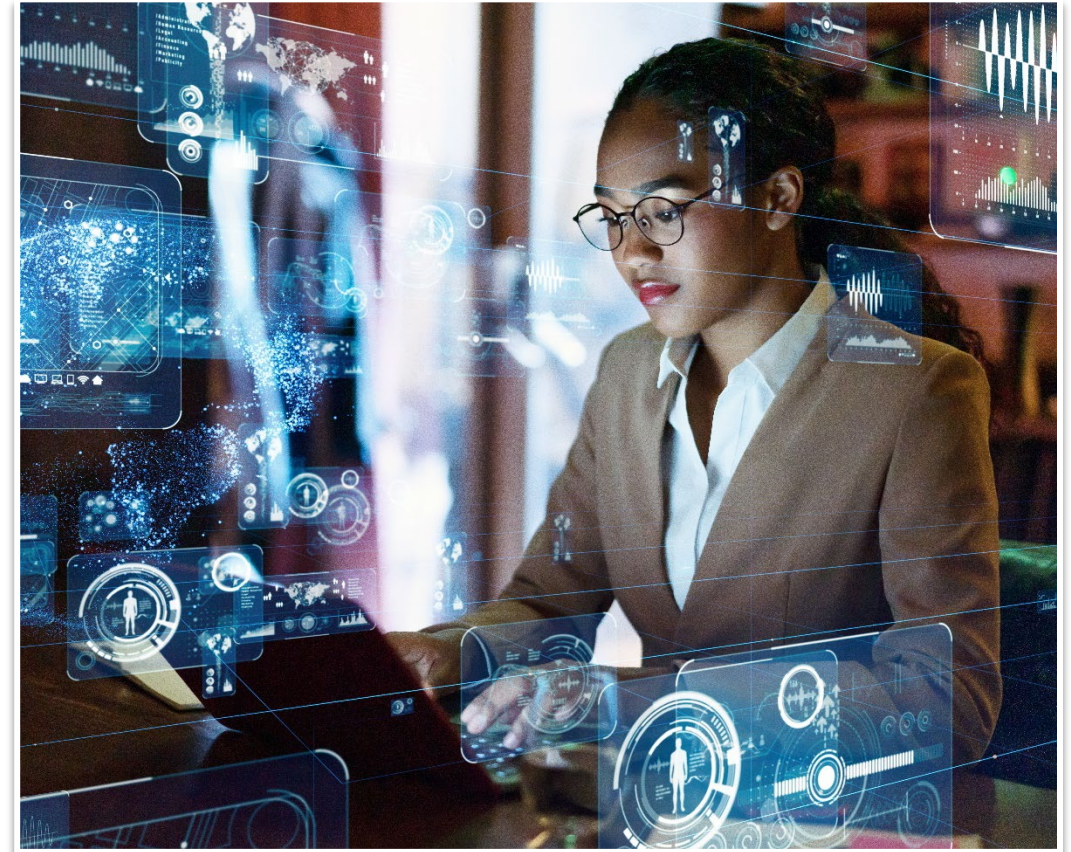
Best practices and maintenance tips following the vendor registration process.

**May 6, 2025**



# TPM Maintenance

- Trading Partner Manager (TPM) Responsibility
  - Org Admin role
- Annual Two-Factor Authentication
  - Compliance required to maintain access to all Lockheed Martin applications
- Org Profile Housekeeping
  - Annual Self-Certification page
  - Recertify entire profile at least every 3 years



**Keeping profile information current avoids business disruptions**

# TPM Key Profile Features

## Dun & Bradstreet Data

- Dun & Bradstreet updates flow to Exostar

The  icon indicates Dun & Bradstreet (D&B) information.

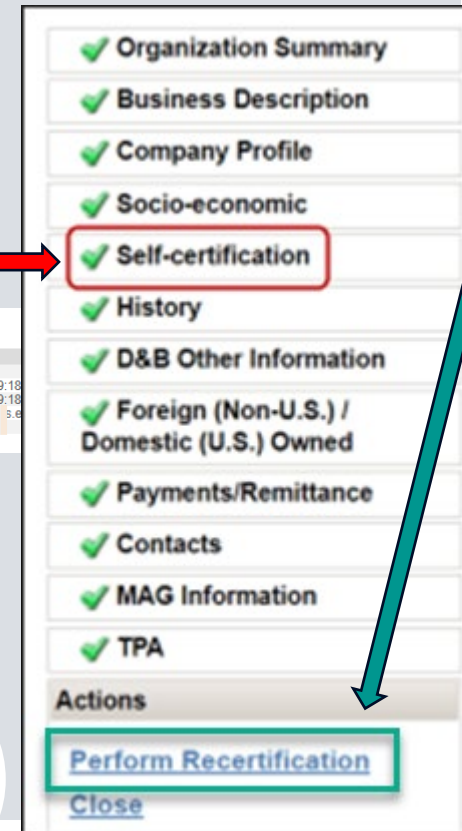
- Fields cannot be edited by anyone except Dun & Bradstreet (D&B). If you find any errors in the data, please contact D&B directly via phone at 1-800-234-DUNS (3867) or DNB.com.



## Self-certification (red box)

- Required annually
- The Self-certification and representation process may be performed at any time during the year.

| Submit Certifications and Representations |                     |
|-------------------------------------------|---------------------|
| Certification Status                      |                     |
| Self Certification Status:                | Current             |
| Self Certification Date:                  | 2024-09-04 09:49:18 |
| Self Certification Expiration Date:       | 2025-09-04 09:49:18 |
| Self Certification User ID:               | 3.6                 |
| Self Certification User Name:             |                     |



- ✓ Organization Summary
- ✓ Business Description
- ✓ Company Profile
- ✓ Socio-economic
- ✓ Self-certification
- ✓ History
- ✓ D&B Other Information
- ✓ Foreign (Non-U.S.) / Domestic (U.S.) Owned
- ✓ Payments/Remittance
- ✓ Contacts
- ✓ MAG Information
- ✓ TPA

Actions

[Perform Recertification](#)

[Close](#)



## Profile Expiration

- Profile re-certification required every 3 years
- Instructions to recertify profile - [https://www.myexostar.com/?ht\\_kb=tpm-recertification#tpm-3-year-recertification](https://www.myexostar.com/?ht_kb=tpm-recertification#tpm-3-year-recertification)



# Annual 2FA Compliance

**OTP Credentials are sold as annual subscriptions.**

Lockheed Martin requires (minimum) Level 3 credential which includes identity proofing.

[https://www.myexostar.com/?ht\\_kb=otp-renewal](https://www.myexostar.com/?ht_kb=otp-renewal)

Accepted LM credentials:

[https://www.myexostar.com/?ht\\_kb=lockheed-martin](https://www.myexostar.com/?ht_kb=lockheed-martin)



**Valid for one year**

From the date of purchase



**Make sure to purchase a renewal when renewing**

and NOT a brand-new OTP credential



**If your credential expires in 30 days or less**

The expiration date displays under the Credential Strength section in the My 2FA Credentials toolbar

# TPM Cybersecurity

## Cybersecurity Compliance and Risk Assessment (CCRA)

Lockheed Martin has transitioned to the new CCRA hosted on Exostar's Onboarding Module (OBM).

Assigned based on supplier response to the TPM Self-Certification for DFARS and Sensitive Information.

Answering Yes to the DFARS or Sensitive Information questions triggers OBM CCRA assignment.

[https://www.myexostar.com/?ht\\_kb=tpm-cyber-security](https://www.myexostar.com/?ht_kb=tpm-cyber-security)



### OBM

You MUST use a PC and Google Chrome to access the Onboarding Module application

### Access

Must be logged in with multi-factor credentials

### If applicable

Completion of the CCRA Questionnaire is required annually

# Resources



## Procurement Representative

The buyer or procurement representative is a trusted contact for support for LM business process and business area requirements.



## Exostar University

Contains [Lockheed Martin application information, detailed help guides](#) (e.g. TPM, LMP2P, LM eInvoicing)



## Exostar Support

### [Help Desk](#)

Proofing, MAG account, 2FA purchase, activation issues  
Org Admin changes.

# Additional References

- **Exostar University for Lockheed Martin:** [https://www.myexostar.com/?ht\\_kb=lockheed-martin](https://www.myexostar.com/?ht_kb=lockheed-martin)
- **[TPM FAQ](#):** The Organization Administrator who handled our company account is no longer with our company. How do we update our users on the account?
- **OTP Renewals:** <https://www.myexostar.com/knowledge-base/otp-renewal/>

***LOCKHEED MARTIN*** 