



LM-STAR[®] PERFORMANCE BASED LOGISTICS (PBL)
Sustainment Solutions That Lower Total Life Cycle Support Costs

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LM-STAR® is a critical asset that ensures high mission capability rates for some of the military's most complex platforms – and Lockheed Martin's PBL program is its service counterpart that sustains station availability.

Benefits

With our LM-STAR® PBL program, the overall support responsibility rests with us – as does working collaboratively with our end users and customers. Through the use of tools and processes tailored specifically for LM-STAR® PBL's specific requirements, Lockheed Martin guarantees best value maintenance and support, improved station availability, reduced operational and sustainment costs and a smaller logistics footprint. From faster response times to the ability to reallocate critical resources, PBL provides countless advantages. You'll see these benefits over the life of the product – as we monitor actual performance data and make accurate, proactive adjustments.

With the focus on total system performance, we optimize reliability, maintainability and minimize life cycle costs of LM-STAR®. Lockheed Martin invests in and manages the necessary support elements, such as spare parts, support equipment, repair piece parts, field service engineers, logistics information tracking systems, sustainment engineering and more.

Lockheed Martin's PBL program provides appreciable cost savings through three levels of support to the LM-STAR® user on a fixed price, per-station basis:

Full Service – Provides comprehensive maintenance support for high risk environments, typically test program set development and critical path production locations, enhanced by an 85 percent guaranteed station availability.

Basic Service – Provides a service similar to the Full Service option, but at a lower guaranteed 70 percent station availability designed for low risk environments like routine production.

Limited Service – Provides routine repair and return support for LM-STAR® parts with access to the PBL Spares Pool for customers that have made investments in their own support equipment and maintainers.

These three services provide support for the customers based on approved, baselined station configurations. Our PBL program can also adapt to new configurations as required, delivering the same level of support as in previous configurations.

LM-STAR® PBL facilitates total system sustainment responsibility, including:

- Configuration and Data Management
- Sustainment System Integration
- Information/Management Systems
- Systems Maintenance and Calibration
- Proactive Obsolescence Tracking and Maintenance Planning
- Material/Supply Management
- Infrastructure and Facilities
- Depot Operations
- Defective Asset Repair Processing
- Packaging, Handling, Storage and Transportation
- Logistics Modeling and Analysis
- Logistics IT Computer Resources
- Access to lmstar.com



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