LM-STAR® PBL Service Levels Summary

- **Full Service*
  - 85% A_o
  - Assigned FSR
  - Asset Repair
  - Spares Access
  - SE Access
  - Obsolescence Tracking
  - Reliability Monitoring
  - Sustaining Eng
  - Access to LMStar.Com
  - SW Tech Refresh

  Intended for TPS Development & High Risk Production Customers

- **Basic Service*
  - 70% A_o
  - On-Call FSR
  - Asset Repair
  - Spares Access
  - SE Access
  - Obsolescence Tracking
  - Reliability Monitoring
  - Sustaining Eng
  - Access to LMStar.Com
  - SW Tech Refresh

  Intended for Medium & Low Risk Production Customers that need us to do Maintenance

- **Limited Service*
  - 30 Day ROR TAT
  - Phone Support FSR
  - Asset Repair
  - Spares Access
  - Obsolescence Tracking
  - Reliability Monitoring
  - Sustaining Eng
  - Access to LMStar.Com
  - SW Tech Refresh

- **Economy Service*
  - Similar to Limited Service
  - Long term agreement
  - No FSR Phone support
  - Reduced Sustaining Eng
  - No Reliability Monitoring

  Intended for Low Risk Production Customers that have their own Maintainers and SE

*Pricing available upon request

PBL Catalog Monthly Pricing

Configuration	Full Service - Monthly Price *			
	2017	**2018**	**2019**	**2020**
Digital	$ 12,154	$ 10,562	$ 10,777	$ 10,997
RF	$ 16,107	$ 14,368	$ 14,662	$ 14,961
EO	$ 23,747	$ 11,616	$ 11,853	$ 12,095
ANALOG	$ 7,358	$ 8,205	$ 8,372	$ 8,543

Configuration	Basic Service - Monthly Price *			
	2017	**2018**	**2019**	**2020**
Digital	$ 10,350	$ 9,818	$ 10,018	$ 10,223
RF	$ 14,303	$ 13,625	$ 13,903	$ 14,186
EO	$ 21,943	$ 10,872	$ 11,094	$ 11,321
ANALOG	$ 5,875	$ 7,977	$ 8,140	$ 8,306

Configuration	Limited Service - Monthly Price *			
	2017	**2018**	**2019**	**2020**
Digital	$ 7,669	$ 7,580	$ 7,735	$ 7,893
RF	$ 11,622	$ 11,387	$ 11,619	$ 11,856
EO	$ 19,262	$ 8,634	$ 8,811	$ 8,990
ANALOG	$ 5,425	$ 6,503	$ 6,636	$ 6,771

ECONOMY SERVICE (available for multi-year only)

* Prices for 2018 and beyond take effect 1 January 2018 and are subject to change.